

## Welcome To Fleming

# **Student Service Session 2022**



#### Tutoring & Academic Skills Centre

FREE TUTORING IN HUNDREDS OF COURSES

GET ORGANIZED
IMPROVE YOUR GRADES
INCREASE YOUR UNDERSTANDING
MEET HELPFUL PEOPLE
BALANCE SCHOOL AND LIFE
LEARN EFFECTIVE STRATEGIES
BUILD RESILIENCE & CONFIDENCE

TUTORING • WRITING • MATH • STUDY SKILLS

Drop in sessions Online booking

**Booked appointments** 

Kathleen Conway Coordinator, Tutoring & Academic Skills Centre Sutherland & Cobourg

Drop-in Hours: Monday - Friday 11-12pm and 2-3pm

https://flemingcollege.webex.com/meet/kathleen.conway

Email:kathleen.conway@flemingcollege.ca

Melanie Frain Coordinator, Tutoring & Academic Skills Centre

Frost & Haliburton

Drop-in Hours: Monday - Friday 11-12pm and 2-3pm https://flemingcollege.webex.com/meet/melanie.frain

Email: melanie.frain@flemingcollege.ca

Laura Gibson Learning Strategist

All Campuses

Drop-in Hours: Monday - Friday 11-12pm

https://flemingcollege.webex.com/meet/laura.Gibson

Email: laura.gibson@flemingcollege.ca

fleming.libguides.com/tutoring

## Academic Supports

Tutoring & Academic Skills Centre







## **Library Services**

#### Library



We provide access to powerful search tools and high-quality academic materials, journal articles, eBooks, video and specialized databases.

#### Our expert staff can help you:

- Plan your research strategy
- Find the best resources for your assignments
- Build correct citations
- Understand Academic Integrity standards

We offer in-person help anytime during open hours, live chat service, video-appointments, workshops, and self-directed tutorials.







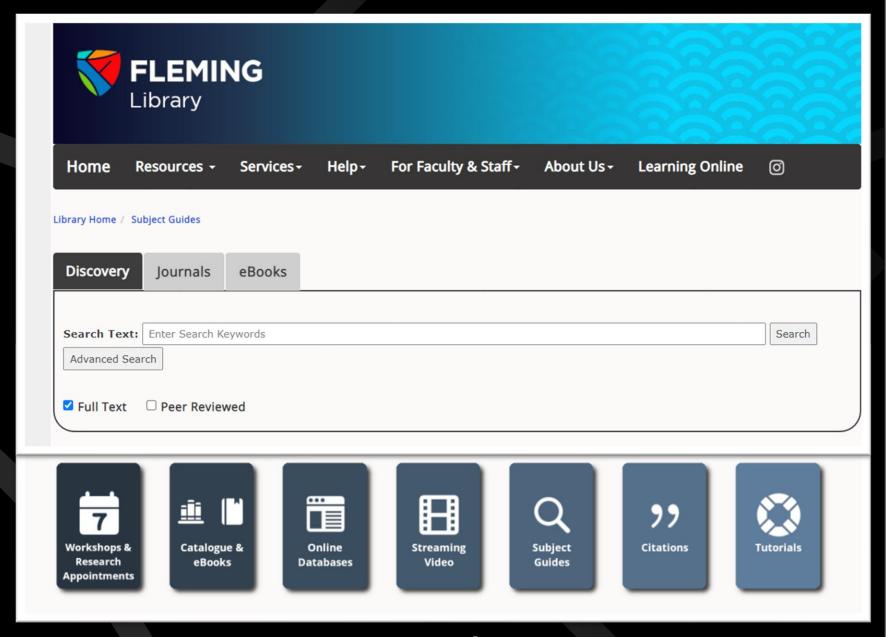
- Great study space
- Group work areas
- Quiet areas
- Computer workstations





#### myCampus portal: Student Life tab





## fleming.libguides.com/library



#### **AskON Live Chat**

- Monday Friday: 9:00am 11:00pm
- Saturday Sunday: 11:00am 5:00pm



You can also send questions by email: <a href="mailto:library@flemingcollege.ca">library@flemingcollege.ca</a>





#### **Self-directed Tutorial Videos and Help-Guides**

- Finding Articles
- Search Strategies
- Research Skills
- Evaluating Sources of Information
- ePortfolios
- Presentation Tools

#### Plus

 Comprehensive APA Citation Style Guide









# Library ILC Workshops

**Avoiding Plagiarism** 

**APA Citations for Beginners** 

Finding Articles in the Databases

**Advanced APA Citations** 



Register for workshops now!





Home

**Skills & Strategies** 

Technology

**Academic Support** 

Resources

Live Workshops

#### **Essential information & tools for your success**

- Setting up your study space
- Using online platforms at Fleming
- Accessing academic support services
- Time management, study skills
- Group work & presentation skills

Subscribe for workshop notifications!







#### **Career Services**

YOUR first day of college is YOUR first day of YOUR new career.

Start preparing today.







#### **Career Services**

- Job search resources
- Personality Assessment which includes Canadian Labour Market Information
- Job postings On and Off Campus, Part Time, Full, Time, Contract, Seasonal, Volunteer
- Resume and cover letter critiquing
- Interview prep software

www.flemingcollegecareerservices.ca





Lou Anne Hanes – Career Educator Sutherland Campus - Peterborough lou\_anne.hanes@flemingcollege.ca

Joanne Duffy – Employer & Student Career Liaison
Joanne.duffy@flemingcollege.ca

Career Services © fleming college.ca

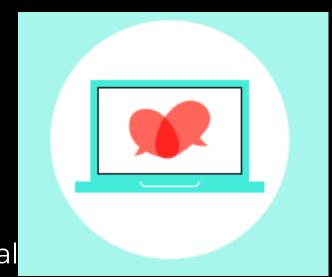


# Counselling Services



## Personal Wellness Counselling

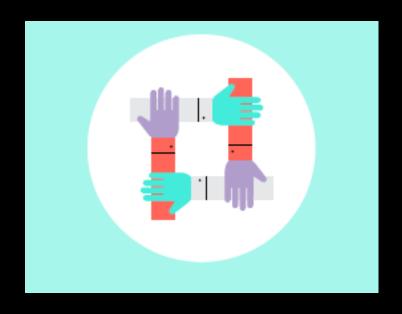
- Support your success by promoting effective learning, growth and personal development
- An interactive process
- Professional and registered counsellors can assist you with personal or academic concerns
- Services range from on-line self-serve resources, walk-in appointments, psycho-educational groups and workshops
- Short-term supportive counselling in a safe, non-judgmental setting
- Facilitate referrals to community agency or service if required
- Counselling services are available Monday-Friday 8:30 a.m. to 4:30 p.m. whenever the college is open. Check with your campus for specific details





### **Accessible Education**

- Understanding student with a disability have unique needs, strengths and goals
- Improve the accessibility of the college environment for all students
- Creating a positive and equitable learning experience
- Helping student set up the academic accommodation need
- Helping student with documentation and non diagnosed students to get documentation
- Confidential Services
- Free





## **Student Supports**



#### **Counselling Services**

For Personal Wellness Counselling contact 705-749-5530 ext 1527 to get started!

You can also speak to a Personal Wellness Counsellor directly by calling: (705) 749-5530 ext. 1440 Monday 1 - 4 p.m. Wednesday 10 a.m. - 1 p.m.

Friday 1 - 4 p.m

flemingcollege.ca/personal-wellnesssupports



## **Accessible Education Services**

We recognize accommodation needs may be different for alternative educational delivery models. Students with questions or concerns about accommodations for their courses should reach out directly as we want to ensure you feel supported.

705-749-5530 ext. 1527



## Campus Stores

Sutherland & Frost









- <u>Direct connection to your faculty and materials they want you to have</u>
- Includes special course related kits, uniforms, and study guides
- Rent-A-Text program
- We're on campus and online
- Shop our website 24/7
- New, used, digital books, or opt to rent your books
- Custom program apparel

#### **Contact Us**



#### **Frost Campus**

Online Shopping: www.fleminglindsayshop.ca

Email: <u>0940mgr@follett.com</u>

#### **Sutherland Campus**

Online Shopping: www.flemingpeterboroughshop.ca

**Contact: Shelley Ingram** 

Email: <u>0939mgr@follett.co</u>



## Health Services



## Health Services



- We are open!
- In-person and telemedicine appointments with the doctors
- Doctors are available for any student concerns including physical and mental health issues
- We also provide immunizations, TB skin testing, flu shots, rabies shots
- All appointment bookings must be done via telephone or email

#### **Contact Us**



**Sutherland (Peterborough) Health Services** 

Phone: Health Services Reception 705-749-5504

Email: <u>SutherlandHealthServices@Flemingcollege.ca</u>

Sutherland Campus Nurse: Leslie Gifford RN – <u>leslie.gifford@Flemingcollege.ca</u>

Frost (Lindsay) Health Services

Phone: Health Services Reception 705-324-9144 ext. 3232

Email: FrostCampusHealthServices@Flemingcollege.ca

Frost Campus Nurse: Paula Ellis RN – paula.ellis@Flemingcollege.ca

# Indigenous Student Services





## Indigenous Student Services Eming

Indigenous Student Services offers support and resources to students who self-identify as First Nations (Status/Non-Status), Métis, and Inuit We also do self-ID campaigns throughout the year and self-ID is available on the affinity page or can be directed to our staff to be added into the online system.

- . 1:1 student advising/support via phone, email, or WebEx
- Transitional support for incoming students (Bishkaa mentorship program) and transitional support for graduating students
- Cultural resources including Elders, Traditional Knowledge holders, and Indigenous Healthcare Consultations
- Supplementary workshops covering areas such as bursary applications, resumes, cover letters, and more
- Advocacy and referral to services on campus and within the surrounding communities

#### **Contact Us**



#### **HOURS OF OPERATION**

Monday to Friday 8:30 am - 4:30 pm

#### **CONTACT INFORMATION**

Cheyenne Blaker
Indigenous Student Services Coordinator
Nogojiwanong (Peterborough), ON
1-866-353-6464, ext. 1311
cheyenne.blaker@flemingcollege.ca

# International Student Services





## THE INTERNATIONAL EDUCATION TEAM

#### **Director of International Education**

Peter Bondy

## Manager of English Programs & International Student Services

Tracey McConnery

#### **International Student Advisors**

Stefania Gemmiti – International Student Advisor, RISIA (Sutherland & Frost)

Cristina Sad - International Student Advisor (Sutherland & Frost)

#### **International Recruitment Officer**



Zameer Rizvi

# SUPPORT TO OUR STUDENTS



- International Student Services ISS helps students from different countries and cultures successfully transition to Canada, from arrival to every moment at Fleming
- We provide personal guidance, academic and immigration advising
- Through various programming activities, we provide our students with an opportunity to learn from each other, learn about other cultures, integrate into our community and respect our peoples, our customs, our values and our land
- Our cultural events focus on building community awareness and a sense of belonging; building connections and fostering an appreciation for other cultures
- We want our students to be future citizens of the world

## SUPPORT TO OUR STUDENTS



International Student Services - ISS - Fleming College



fleming\_iss

Email: international@flemingcollege.ca



## **Student Council**

#### **Sutherland SAC**







**Frost FSA** 

# Fleming SAC Student Administrative Council



- https://flemingsac.ca/
- Fleming Student Administrative Council President Alannah Kennedy
- Shaping Campus Life
  - \*Awareness \* Services \* Social Development \* Skill Development
- More than Class!

### FSA Frost Student Association

- http://www.frostsa.ca/
- Frost Student Association President Adam Folland
- Advocate and provide activities & services that enhance the quality of student and campus life.





# Fleming Student Administrative Council (Fleming SAC)

Fleming Student Administrative Council (Fleming SAC) is your student voice on our Sutherland Campus in Peterborough, Ontario.

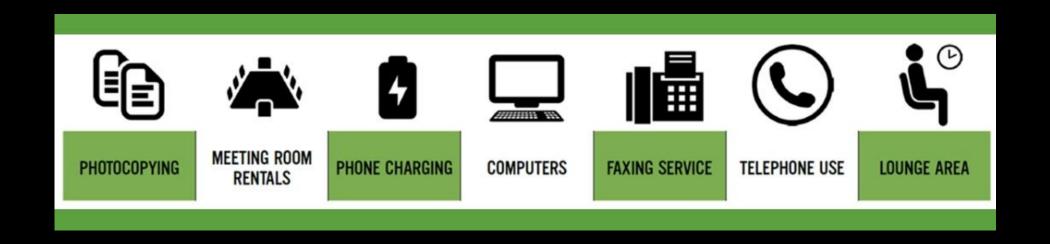
Fleming SAC offers the student voice, events, Steele Centre pub, clubs, student governance, business services, academic support, domestic health plan, food bank, volunteer opportunities and the transportation program.





## **SAC Business Services**

Fleming SAC's business services available in C1430 (the Fleming SAC office).





## Fleming SAC Clubs and Street Team











Fleming SAC is more than just class!

We offer clubs and opportunity to get involved like volunteering with our Street team!

Don't see a club you would like to be in? Contact us to start one!

Want to get involve with our volunteer Street Team? Apply at flemingsac.ca!





#### **Student Voice**

On behalf of the Fleming SAC Board of Directors Welcome to Fleming College! We are your student voice and student governance here at Fleming College and we look forward to being your student advocates and leaders during your time here at Fleming College!

Do you have a passion for helping others, student governance, having your voice heard? Join our Board of Directors for the 2022-2023 Academic Year! Elections are coming up soon! Watch your student email for information on how to run!

















### **Academic Support, Food Security** program, and Transportation

Fleming SAC offers student assistance with academic support, we have a food bank on campus available for students to access, a food box program and we provide you with the transportation program! For more information on these services please visit our website at flemingsac.ca.

Bus pass access is available through the ID123 App.







#### Health Plan



Fleming SAC also provides a Health Plan program for domestic students. For more information on the health plan please contact us!

|               | 2021-2022   | FLEX PLAN 1  | FLEX PLAN 2   |
|---------------|---|--|---|
|               | (Balanced Plan)   | (Enhanced Health/Vision)   | (Enhanced Dental/Vision)  |
| Drug Benefit  | 70% Reimbursement<br>\$3,000 Max<br>\$400 Max Vaccine Coverage<br>\$10.50 Dispensing Fee<br>Required Doctor's referral  | 85% Reimbursement<br>\$1,500 Max<br>No vaccine coverage<br>\$10.50 Dispensing Fee<br>Required Doctor's referral  | 65% Reimbursement<br>\$500 Max<br>No vaccine coverage<br>\$10.50 Dispensing Fee<br>Required Doctor's referral   |
| Major Medical | 100% Paramedical Practitioners<br>\$40 per visit to \$400 Max for RMT,<br>Physiotherapist, Naturopath & Chiropractor<br>50% Orthopedic to \$250 Max<br>\$500 Max Insulin pump | 100% Paramedical Practitioners<br>\$20 per visit to \$200 Max for RMT,<br>Physiotherapist, Naturopath & Chiropractor<br>\$50 per visit to \$400 Max for Psychologist,<br>Psychotherapist & Reg. Social Worker<br>50% Orthopedic to \$250 Max<br>\$500 Max Insulin pump | 100% Paramedical Practitioners<br>\$20 per visit to \$200 Max for RMT,<br>Physiotherapist, Naturopath & Chiropractor<br>50% Orthopedic to \$250 Max<br>\$500 Max Insulin pump |
| Vision        | n/a   | 100% Reimbursement<br>\$85 Max Eye Exam<br>\$175 Glasses/Lenses<br>Every consecutive 24 mos.   | 100% Reimbursement<br>\$85 Max Eye Exam<br>\$175 Glasses/Lenses<br>Every consecutive 24 mos.  |
| Dental        | 80% Basic & Preventative<br>80% Minor Restorative<br>50% Extraction (Limit 2 Wisdom teeth)<br>10% Major Restorative<br>\$700 Max  | 60% Basic & Preventative<br>50% Minor Restorative<br>25% Extraction (Limit 2 Wisdom teeth)<br>10% Major Restorative<br>\$350 Max   | 100% Basic & Preventative<br>85% Minor Restorative<br>60% Extraction (Limit 2 Wisdom teeth)<br>10% Major Restorative<br>\$850 Max   |



#### **Contact Us**

#### STUDENT ADMINISTRATIVE COUNCIL

PHONE: Phone: 705-749-5547

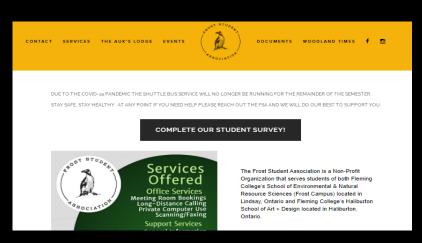
E-MAIL: info@flemingsac.ca



#### FROST STUDENT ASSOCIATION

PHONE: (705) 324-9144 ext. 3047

E-MAIL: info@frostsa.ca







# Diversity & Inclusion Services



## Diversity & Inclusion



## We provide a range of services to welcome you and support you during your studies:

- CCR-eligible programming that promotes awareness and inclusion, including Positive Space (2SLGBTQ+ inclusion), Sexual Violence Prevention, and Accessible Customer Service training
- Peer-led campus activities where you can meet other students and take action on issues that concern you
- Social media campaigns & web-based resources, including a directory of local spiritual/faith groups
- Advocacy support if you experience barriers at Fleming

#### New required training for all students



Fleming College is a welcoming place for all, where students should feel safe and supported. Sexual violence will not be tolerated

- CCR eligible. Great for portfolio
- •Completion Deadline: January 31, 2022 See your Fleming email for details or visit:

https://department.flemingcollege.ca/sexual-assault/required-online-module/



#### **Contact Us**

#### **Debbie Harrison**

Diversity & Inclusion Student Success Coordinator 705-749-5530 ext. 1292 <a href="mailto:diversity@flemingcollege.ca">diversity@flemingcollege.ca</a>

https://department.flemingcollege.ca/diversity/

https://department.flemingcollege.ca/sexual-assault/





## Student Experience



#### Co-Curricular Record



- Every student has a CCR in their portal
- The Fleming Co-Curricular Record (CCR) is an official transcript that captures all of your out of classroom learning experiences.
- Your CCR is a great way to gain confidence and enhance your transferable skills
- The learning outcomes reflected in all CCR positions reflect the Ministry of Advanced Education and Skills Development essential employability skills model
- Enhance your Resume
- You must participate in activities, and select your unique learning outcomes, before your CCR will be populated. MY Campus Portal, Student Life, Get Involved
- All students will benefit from getting involved in co-curricular opportunities

#### **Peer Mentors**

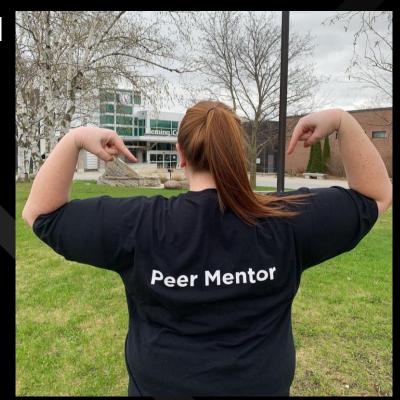
FLEMING

- Experienced post secondary students
- A guide who can help you find the resources you need to succeed
- A peer to help learn about college life
- A role model who encourages participation in college life, academic success and personal growth
- A confident who does not judge and is respectful

#### So, You Can?

- Connect with other students
- Get Involved in Events and Activates.
- Chat with a Peer Mentor and other students during the drop-in Cafe.

We are here for you!



#### **Contact Us**

peermentoring@flemingcollege.ca

studentexperience@flemingcollege.ca

#### Fleming Mobile App

- Fleming Mobile Get it in Google play or Apple store.
- Sign in with your Fleming Id, click on the Menu Tab on the left top corner, ensure you choose your campus, click 'Groups', then 'Discovery'.
- Find your School of Study and join





### Fleming Mobile

The official student engagement platform.

The Fleming Mobile App will help you get off to a great start at the College. You will quickly become a welcomed member of the community and have a useful 24-7 tool to enhance your student experience throughout your time here at Fleming.







#### **Get Connected**

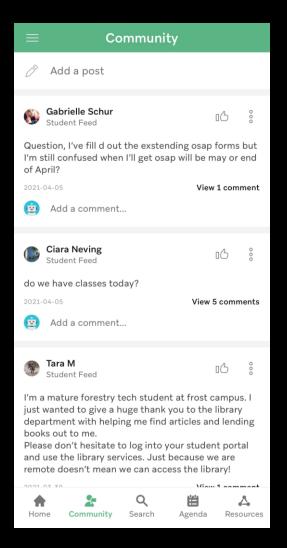
- Meet classmates & make new friends
- Join different 'Communities' based on your interests
- Post your questions in the 'Student Feed'

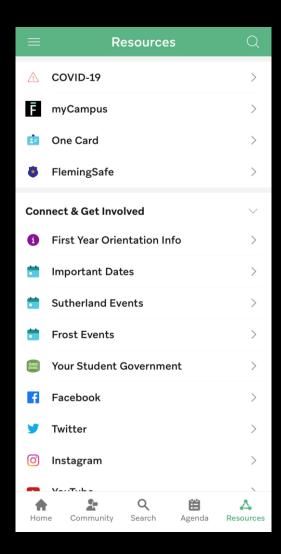
#### **Get Involved**

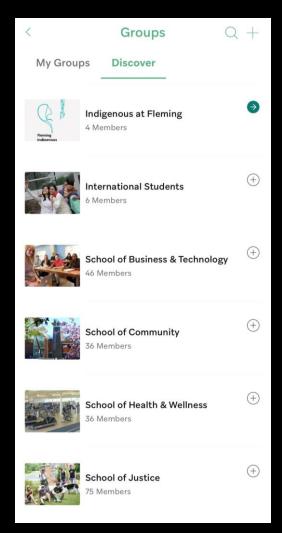
- Don't miss what's going on
- Add events & activities to your schedule
- Get reminders about key events like Welcome Days and Orientation

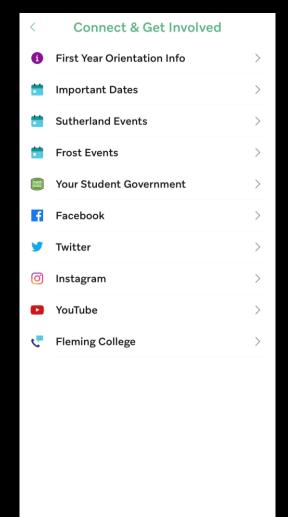
#### **Find Resources**

- Quick link to your Fleming Portal and Fleming Safe
- One-stop access to resources like Health
   & Counselling, Parking, Jobs and your Student Association
- Access campus maps, transit maps and housing links















## Food Services & One Card

#### **Food Services**



## Food Services are located at all three Fleming College Campuses Sutherland Campus

- Brealey Eats
- Steele Centre
- Breaktime
- Marketplace (Sutherland Residence Village)

#### **Frost Campus**

- Origins Café
- Kawartha Grille

#### **Haliburton Campus**

Please note: Due to ongoing COVID-19 pandemic, some food services have been suspended. Vending machine service and Marketplace (Sutherland Residence Village Residents-only) are available at this time.

#### One Card



- One Card is the official Fleming College identification card
- Features extend far beyond a simple ID it's your student card, library card, athletic pass, print & copy
- A convenient method of payment for select vendors and services both on and off campus – all in one!
- It also allows for more variety and convenience than a traditional meal plan



#### **Contact Us**

#### **OneCard Office**

Tel: 705-749-5530 ext 1466

Email: <u>OneCard@flemingcollege.ca</u>





## Residence & Off Campus Housing



## Welcome to the Neighbourhood!

View our student housing guides for information on our campus communities

https://flemingcollege.ca/student-experience/off-campus-housing

 Off-Campus Housing office and website provides information and resources to help with a housing search.

https://department.flemingcollege.ca/och/

- We can provide information about your rights and responsibilities as a tenant
- Provide support & advocacy as it relates to your housing
- Assist with making community connections based on your housing needs



#### **Contact Us**

#### **Karen Hennessey**

Housing Community Coordinator 705-749-5530 ext. 1125 och@flemingcollege.ca

#### SJ Riley

Residence Life Supervisor 705-749-5530 ext. 1486 sjriley@flemingcollege.ca





## Security & Parking



## **Campus Security**





## Parking





- Complimentary during COVID-19
- www.fleming.parkadmin.com/login
- Ensure contact information is up to date
- Add vehicle information
- Reserve "Temporary Complimentary Parking Permit"
- Park in GENERAL parking lots only

### CONTACT US – Available 24/7



## FLEMING SAFE Official Campus Safety App





Information Dial: 8000 Emergencies Dial: 4444

Fleming College

- Direct line to Campus Security
- COVID-19 self screening tool
- On Campus Resources (Counseling, Indigenous Services, Student Services, etc.)
- Friend Walk





## Student Rights & Responsibilities



## Student Rights & Responsibilities



Admission to Fleming College carries with it certain rights and responsibilities. There is an expectation that students will conduct themselves as responsible members of the College community. The College will create a climate of understanding and mutual respect for individual dignity and worth, in which each person has the opportunity to develop as an individual and contribute positively to the College community.

https://department.flemingcollege.ca/srr/

### **Athletics & Recreation**

Email: sportsinfo@flemingcollege.ca

